

Title of Procedure: Assigning and Releasing a Hold

Quiz Questions:

1. All holds are found on SOAHOLD.
 - a. Answer: FALSE, all department and advising student holds EXCEPT for Financial Aid specific holds are found on SOAHOLD.

2. Students will be able to view their holds, to include a long description and how to resolve the hold in R'Web.
 - a. Answer: TRUE

3. If you add a registration hold that has a From Date of 28-Jan-2017 it will only hold registration activity in Spring 2017.
 - a. FALSE, since many holds are intended to prevent students from registering, it is recommended that you use an effective date in line with when the Schedule of Classes becomes available online for the term, BUT holds in Banner are date based not term based. Once a hold is effective it will hold the designated process regardless of term.

4. If the hold you are reviewing has a From Date of today and a To Date of 12/31/2099, what does that tell you?
 - a. A) The hold is currently active.
 - b. B) The hold is active until the "end of time".
 - c. C) The hold is no longer active.
 - d. D) Both A and B
 - e. Answer: D

5. If a department wants to place a financial hold on their account they should request for a new code.
 - a. Answer: FALSE, departments requesting a financial hold on a student account must work through Student Business Services (SBS).